Security & Law Enforcement · SL158

Law Enforcement Investigative Interviewing Skills

Milan (Italy) · 14 - 18 Dec 2026

Date	Venue	Duration
14 - 18 Dec 2026	**Milan (Italy)**	**1 Week**
Fee	Ref	Language
£5,250 GBP	**SL158**	**English**

Introduction

This Law Enforcement Investigative Interviewing Skills training course is ideal for law enforcement officers and staff who want to improve their ability to conduct sensitive and human rights-compliant interviews with suspects, victims, and witnesses. Evidence that can be used to improve investigative capabilities and prosecute criminals by addressing international best practices for interview preparation, comprehensive report collection from interviewees, and information and evidence provided. Is optimized. It is very practical, employs effective interviewing techniques, and equips participants with the knowledge and skills to assist those most affected by criminal activity.

Using realistic case studies, we provide a structured approach to obtaining the best evidence possible from crime victims and witnesses. It focuses on determining the most effective methods of obtaining vital information from suspects while also pursuing truth, transparency, and impartiality.

This training course will highlight:

- Effective preparation and planning of interviews
- How to achieve the most comprehensive accounts from interviewees?
- Types and style of questioning that can be used
- How to deal appropriately and sensitively with intimidated, vulnerable, and juvenile interviewees?
- Measures that can be utilized to protect victims and witnesses within the investigative and judicial process

Course Objectives of Investigative Interviewing Skills

By the end of this training course, the participants will be able to:

- Understand and utilize investigative interviewing processes for a fully human rights compliant and effective way of maximizing the evidential and intelligence opportunities from victims, witnesses and suspects
- Outline the principles and ethics of investigative interviewing

- Explain the difference between open, closed and leading questions
- Implement techniques to interview suspects to maximize the evidential potential of the accounts that can be obtained from them
- Identify opportunities to utilize witnesses to the most excellent evidential effect including the management of risk and witness protection measures

Course Methodology of Investigative Interviewing Skills

This Investigative Interviewing Skills for Law Enforcement training course will have subjects presented in utilizing a variety of proven adult learning techniques, focused on case studies and best practices. This will include PowerPoint presentations, active participation in class practical cases followed by active group sessions, video materials, and tabletop activities.

Organizational Impact of Investigative Interviewing Skills

The organization will acquire a thorough understanding of good practice around Investigating Interviewing models and techniques so that more offenders are taken to justice, victims are fully supported throughout the investigative process, and witnesses' accounts improve the evidential case. The Staff will be better prepared to investigate crimes more thoroughly and be more confident to engage with members of the public in challenging circumstances.

Impact on the organization from the participants upon attending this training course includes the following benefits:

- Establish a thorough foundation regarding the fundamentals of Investigative Interviewing
- Adopt an organized and structured way of interviewing suspects, victims, and witnesses
- Improve the competence, capability, and performance of staff interview suspects, victims, and witnesses
- Increase the effectiveness and efficiency of investigating and prosecuting criminal offenses and getting value for money
- Enhance public trust and confidence in the organizations ability to investigate and prosecute criminal offenses
- Underlines the importance of a victim focused investigation searching for the true facts of each case in a fully transparent and ethical process

Personal Impact of Investigative Interviewing Skills

This training course will personally benefit the participants to gain or enhance their understanding and knowledge by the following:

- Adopt an organized and structured way of interviewing suspects, victims, and witnesses
- Determine the most effective questioning techniques and styles following an ethical process
- Understand the benefits of planning and preparing interviews, establishing rapport and obtaining comprehensive accounts from interviewees
- Identify options, strategy, and tactics for the most appropriate methods of interviewing intimidated, vulnerable or juvenile interviewees
- Understand special measures that can be used to protect and support key witnesses within the judicial process
- Appreciate and implement a victim-focused investigation searching for the true facts of each case in a fully transparent and ethical process

Target Audience of Investigative Interviewing Skills

This Investigative Interviewing training seminar is suitable to a wide range of law enforcement officers and staff engaged in the investigation of the crime of all descriptions.

This training course is a suitably wide range of professionals but will significantly benefit:

- Police Officers
- Prosecutors
- Security Services,
- Immigration and Customs Officers
- Intelligence Practitioners and Managers
- Homicide, Kidnap and Rape Investigators
- Counter-Terrorism Investigators
- Serious and Organized Crime Investigators
- Any other agency tasked with investigating and interviewing suspects, victims and witnesses regarding criminal activity

Course Outline of Investigative Interviewing Skills

DAY 1

The Importance of an Effective Interview Process

- Definition of an Interview
- Investigative Interviewing Principles and Ethics
- The PEACE Model (Prepare / Engage / Account / Closure / Clarification)
- Intelligence vs. Evidence
- Interview Management

DAY 2

Planning and Preparing for the Interview

- Planning and Preparation
- Interviewers Skills, Roles and Responsibilities
- Interviewee – Suspect, Victim or Witness
- Aims and Objectives
- Points to Prove

DAY 3

Engaging with the Interviewee

- Engaging and Explaining
- Rapport Building
- Interviewee Background and Characteristics
- Managing the Interview
- Topics and Timeline to be Explored During the Interview

DAY 4

Obtaining the Account from the Interviewee

- Obtaining the Account
- Types of Questioning
- Clarification and Challenge
- Cognitive Interviews
- Closure and Evaluation

DAY 5

Interviewing Vulnerable People

- Intimidated Witnesses
- Vulnerable Adults
- Juveniles
- Special Court Measures
- Security and Protection

Register or ask about this course online

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