Joint Ventures · JV468

Security Operations Management System

Duration	Category	Ref
1 Week	**Joint Ventures**	**JV468**
Language	Certificate	
English	**Certificate of attendance**	

Introduction

In today's increasingly complex security environment, organisations require structured systems to identify threats, manage risks, protect personnel and assets, and ensure the effective delivery of security operations.

The Security Operations Management System (SOMS) course introduces participants to the principles, processes, and management practices required to establish and maintain an effective security operations management system.

The course provides an overview of ISO 18788:2015 and its application in managing security operations through risk-based planning, operational controls, performance monitoring, and continual improvement.

Participants will gain an understanding of how security management systems support organisational resilience, regulatory compliance, operational effectiveness, and the consistent delivery of security services.

Course Objectives

By the end of this course, participants will be able to:

- **Understand the fundamental principles of Security Operations Management Systems (SOMS).**
- Explain the structure and key requirements of ISO 18788:2015.
- Identify security threats, vulnerabilities, and operational risks.
- Understand how to develop security policies, procedures, and operational controls.
- Explore risk-based approaches to planning and managing security operations.
- Understand the importance of legal compliance, ethical conduct, and human rights in security operations.
- Examine methods for monitoring security performance and managing incidents.
- Understand the principles of internal audits, corrective actions, and continual improvement.

Target Audience

This course is designed for:

- Security Managers and Department Heads.
- Security Supervisors and Team Leaders.
- Security Operations Personnel.
- Corporate Security Professionals.
- Risk Management and Business Continuity Professionals.
- HSE, Compliance, and Quality Professionals involved in security management.
- Facility and Asset Protection Managers.
- Professionals seeking to develop their knowledge of security management systems.

Recommended level: Introductory to Intermediate.

No previous experience in implementing ISO management systems is required.

Course Outline

Day 1

Introduction to Security Operations Management Systems

- Understanding Security Operations Management Systems (SOMS).
- The role and importance of structured security management.
- Overview of ISO 18788:2015.
- Key principles of security operations management.
- Understanding the organisational context and security environment.
- Stakeholders, responsibilities, and leadership in security management.
- Establishing security policies and management commitments.

Day 2

Security Risk Management and Operational Planning

- Fundamentals of security risk management.
- Identifying threats, vulnerabilities, and potential impacts.
- Security risk assessment principles.
- Risk evaluation and treatment strategies.
- Security objectives and operational planning.
- Developing security procedures and operational controls.
- Resource allocation and responsibilities.

Day 3

Managing Security Operations and Compliance

- Implementing effective security operational controls.
- Personnel management and competency requirements.
- Communication and coordination in security operations.
- Legal, regulatory, and contractual requirements.
- Ethical conduct and human rights considerations.
- Managing security incidents and operational disruptions.
- Documentation and records management.

Day 4

Monitoring, Performance Evaluation, and Incident Management

- Monitoring security operations and service performance.
- Security performance indicators and reporting.
- Incident management and response processes.
- Investigating security incidents.
- Evaluating the effectiveness of security controls.
- Internal audit principles for security management systems.
- Management review and performance improvement.

Day 5

Continual Improvement and Integration of SOMS

- Corrective actions and addressing nonconformities.
- Continual improvement of security operations.
- Integrating SOMS with organisational management systems.
- Security culture and organisational resilience.
- Reviewing the effectiveness of security policies and procedures.
- Key challenges in implementing a security management system.
- Course review and knowledge consolidation.

Ask us for a date for this course

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