Health Care Management · HM426

Managing Teams and Employee Engagement

Duration	Category	Ref
1 Week	**Health Care Management**	**HM426**
Language	Certificate	
English	**Certificate of attendance**	

Introduction

Effective team management and employee engagement are essential for achieving organisational success. Engaged employees are more productive, motivated, and committed to organisational goals. This course equips participants with the skills and strategies needed to lead teams effectively, foster collaboration, enhance employee engagement, and create a positive and high-performing work environment.

Objectives

By the end of this course, participants will be able to:

- Understand the principles of effective team management.
- Build and maintain high-performing teams.
- Enhance employee engagement and motivation.
- Improve communication and collaboration within teams.
- Manage performance and provide constructive feedback.
- Address workplace challenges and resolve conflicts effectively.
- Foster a culture of trust, accountability, and continuous improvement.
- Develop practical strategies for sustaining employee engagement.

Target Audience

- Managers and Supervisors
- Team Leaders
- Department Heads
- HR Professionals
- Project Managers
- Employee Relations Professionals
- Professionals responsible for leading and developing teams

Course Outline

Day 1

Fundamentals of Team Management

- Roles and responsibilities of team leaders
- Characteristics of high-performing teams
- Leadership styles and their impact on team performance
- Building trust and accountability

Day 2

Effective Communication and Collaboration

- Communication skills for team leaders
- Active listening and feedback techniques
- Encouraging collaboration and teamwork
- Managing diverse teams

Day 3

Employee Engagement and Motivation

- Understanding employee engagement drivers
- Motivation techniques and best practices
- Creating a positive work environment
- Recognising and rewarding performance

Day 4

Performance Management and Conflict Resolution

- Setting performance expectations
- Coaching and developing employees
- Managing difficult conversations
- Conflict resolution and problem-solving techniques

Day 5

Sustaining Team Performance and Engagement

- Building a culture of engagement
- Managing change within teams
- Employee retention strategies
- Developing a team engagement action plan

Ask us for a date for this course

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