Audit & Governance · AG377

Integrated Governance, Risk, Internal Audit & Operational Excellence Programme

Duration	Category	Ref
1 Week	**Audit & Governance**	**AG377**
Language	Certificate	
English	**Certificate of attendance**	

Introduction

In an increasingly complex and rapidly changing organisational environment, the integration of governance, risk management, internal audit, and operational excellence is essential for achieving sustainability and high performance. Organisations must adopt structured frameworks that improve decision-making, enhance accountability, ensure regulatory compliance, and continuously optimise internal processes.
This comprehensive programme equips participants with modern tools, methodologies, and best practices used globally to build resilient governance structures, manage enterprise risks, establish strong internal control systems, and drive operational excellence through process improvement and performance measurement.

Course Objectives

By the end of the course, participants will be able to:

- Understand the principles and frameworks of governance and risk management.
- Apply Enterprise Risk Management (ERM) methodologies aligned with ISO 31000 and COSO.
- Design and assess internal control and internal audit processes.
- Improve organisational performance through process mapping and continuous improvement techniques.
- Integrate governance, risk, control, and operational excellence functions into one unified approach.
- Develop KPIs and monitoring tools to enhance execution and accountability.

Organisational Impact

- Enhanced transparency, accountability, and corporate integrity.
- Improved operational efficiency and reduction of performance gaps.
- Strengthened risk awareness culture and improved risk decision-making.
- Increased compliance with regulatory and industry standards.
- Better alignment between strategy, operations, and resource utilisation.

Personal Impact

- Strengthened analytical and evaluation skills.
- Improved leadership, problem-solving, and decision-making capability.
- Ability to design and implement process improvements and governance mechanisms.
- Enhanced professional value and readiness for leadership roles.
- Increased confidence in managing complex organisational challenges.

Target Audience

- Governance and Compliance officers
- Risk Management and Internal Audit professionals
- Business Excellence and Quality specialists
- Operations, Finance, and Strategic Planning managers
- Department heads and future leaders

Course Outline

Day 1

Governance & Corporate Excellence Foundations

- Concepts and principles of corporate governance
- Governance frameworks & regulatory requirements
- Roles of the board, committees & executive management
- Governance reporting, transparency & accountability
- Linking governance to performance and excellence

Day 2

Enterprise Risk Management & Internal Control Systems

- ERM concepts aligned with ISO 31000 & COSO ERM
- Risk identification, evaluation & prioritisation techniques
- Building risk registers and treatment plans
- Internal control frameworks (COSO internal control)
- Developing an ERM framework

Day 3

Internal Audit & Assurance Function

- Role and structure of internal audit
- Internal audit cycle and methodologies
- Planning audits based on risk-based auditing
- Creating audit findings, observations & recommendations
- Audit reporting and follow-up processes

Day 4

Operational Excellence & Continuous Improvement

- Concepts of Lean & Six Sigma for performance efficiency
- Process mapping tools (SIPOC, Flowcharts, Swimlanes, BPMN)

- Identifying waste & root cause analysis (RCA, Fishbone, 5 Whys)
- SOP creation and documentation structure
- Measuring performance through KPIs & dashboards

Day 5

Integration Workshop & Case Studies

- Integrating governance, risk, controls & process excellence
- Building an integrated performance and monitoring framework
- Develop a unified model for a real case scenario
- Action planning & improvement roadmap

Ask us for a date for this course

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